

Associated service prices

(applicable from 1 April 2023)

The following charges apply to associated services and discretionary services outlined in Orion's Default Distributor Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
New connections and network extensions In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
Urban		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
Rural		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)		
Site survey* Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$76 (urban) \$152 (rural) \$227 (remote)
Temporary isolation of overhead service main* Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase \$91 (urban) \$157 (rural) \$222 (remote)	3 phase \$146 (urban) \$212 (rural) \$277 (remote)
Temporary disconnection** or Reconnection** Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$142 (urban) \$218 (rural) \$293 (remote)
Network operator services Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$ 65.80 per hour, plus \$60 (urban) \$136 (rural) \$211 (remote)
Decommissioning# Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
After-hours service (optional) In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$ 220
#* and for rural and remote areas, see notes on following page		

	Charges (excluding GST)
Application for single phase temporary supplies # Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation	
Application fee for installation of generation up to 15kW	\$80
Application fee for installation of generation above 15kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$88 per hour plus \$1.41 per km
Standard escort (above 6.0m) with 10 working days' notice	\$88 per hour plus \$1.41 per km
Urgent service (where required notice period is not provided)	plus \$239
Complex escort (requiring a lines crew)	Price on application
<p>Notes: All charges are applied "per site visit".</p> <p>Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.</p> <p>These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (e.g., for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.</p> <p>For all services other than network extensions and new connections, urban is within a 20km radius of Cathedral Sq, rural is between 20km and 40km from Cathedral Sq, and remote is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.</p> <p># Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.</p> <p>* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.</p>	

Associated service prices

(applicable from 1 April 2022)

The following charges apply to associated services and discretionary services outlined in Orion's Default Distributor Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)
Connection services (residential and small commercial)	
<i>New connections and network extensions</i>	
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:	
<i>Urban</i>	
Single phase, up to 63 amps (including most residential connections)	\$620
Three phase, up to 100 amps per phase	\$1,030
<i>Rural</i>	
Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,575
Three phase, up to 63 amps per phase	\$3,610
Three phase, up to 100 amps per phase	\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)	
<i>Site survey*</i>	\$73 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$146 (rural)
	\$218 (remote)
<i>Temporary isolation of overhead service main*</i>	
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	
	1 or 2 phase
	3 phase
	\$91 (urban)
	\$146 (urban)
	\$157 (rural)
	\$212 (rural)
	\$222 (remote)
	\$277 (remote)
<i>Temporary disconnection** or Reconnection**</i>	
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).	\$136 (urban)
	\$209 (rural)
	\$281 (remote)
<i>Network operator services</i>	
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.	\$ 63 per hour, plus
	\$57 (urban)
	\$130 (rural)
	\$202 (remote)
<i>Decommissioning#</i>	
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
<i>After-hours service (optional)</i>	
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	plus \$ 211

#* and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Application for single phase temporary supplies #	
Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$84 per hour plus \$1.35 per km
Standard escort (above 6.0m) with 10 working days' notice	\$84 per hour plus \$1.35 per km
Urgent service (where required notice period is not provided)	plus \$229
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2021 to to 31 March 2022)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)
Connection services (residential and small commercial)	
<i>New connections and network extensions</i>	
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:	
<i>Urban</i>	
Single phase, up to 63 amps (including most residential connections)	\$620
Three phase, up to 100 amps per phase	\$1,030
<i>Rural</i>	
Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,575
Three phase, up to 63 amps per phase	\$3,610
Three phase, up to 100 amps per phase	\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)	
<i>Site survey*</i>	\$68 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$136 (rural)
	\$203 (remote)
<i>Temporary isolation of overhead service main*</i>	
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	
	1 or 2 phase
	3 phase
	\$91 (urban)
	\$146 (urban)
	\$157 (rural)
	\$212 (rural)
	\$222 (remote)
	\$277 (remote)
<i>Temporary disconnection** or Reconnection**</i>	
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).	\$127 (urban)
	\$195 (rural)
	\$262 (remote)
<i>Network operator services</i>	
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.	\$59.00 per hour, plus
	\$53 (urban)
	\$121 (rural)
	\$188 (remote)
<i>Decommissioning#</i>	
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
<i>After-hours service (optional)</i>	
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	plus \$197

*# and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Application for single phase temporary supplies #	
Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$79 per hour plus \$1.26 per km
Standard escort (above 6.0m) with 10 working days' notice	\$79 per hour plus \$1.26 per km
Urgent service (where required notice period is not provided)	plus \$214
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2020 to 31 March 2021)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)
Connection services (residential and small commercial)	
<i>New connections and network extensions</i>	
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:	
<i>Urban</i>	
Single phase, up to 63 amps (including most residential connections)	\$620
Three phase, up to 100 amps per phase	\$1,030
<i>Rural</i>	
Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,575
Three phase, up to 63 amps per phase	\$3,610
Three phase, up to 100 amps per phase	\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)	
<i>Site survey*</i>	\$67 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$134 (rural)
	\$200 (remote)
<i>Temporary isolation of overhead service main*</i>	
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	
	1 or 2 phase
	3 phase
	\$91 (urban)
	\$146 (urban)
	\$157 (rural)
	\$212 (rural)
	\$222 (remote)
	\$277 (remote)
<i>Temporary disconnection** or Reconnection**</i>	
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).	\$125 (urban)
	\$192 (rural)
	\$258 (remote)
<i>Network operator services</i>	
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.	\$57.90 per hour, plus
	\$52 (urban)
	\$119 (rural)
	\$185 (remote)
<i>Decommissioning#</i>	
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
<i>After-hours service (optional)</i>	
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	plus \$193

#* and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Application for single phase temporary supplies #	
Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$78 per hour plus \$1.24 per km
Standard escort (above 6.0m) with 10 working days' notice	\$78 per hour plus \$1.24 per km
Urgent service (where required notice period is not provided)	plus \$210
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2019 to 31 March 2020)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)		
<i>Site survey*</i>		\$66 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$132 (rural)
		\$197 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$91 (urban)	\$146 (urban)
	\$157 (rural)	\$212 (rural)
	\$222 (remote)	\$277 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$123 (urban)
		\$188 (rural)
		\$252 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$57.00 per hour, plus
		\$51 (urban)
		\$117 (rural)
		\$182 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$190

#* and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Connection of single phase temporary supplies #	
Administration associated with establishing temporary power supplies (metered or unmetered), Issuing "ICP" connection numbers and approving connections to existing network connection points at low voltage boundary boxes or overhead service fuses.	No charge
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$77 per hour plus \$1.22 per km
Standard escort (above 6.0m) with 10 working days' notice	\$77 per hour plus \$1.22 per km
Urgent service (where required notice period is not provided)	plus \$207
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.



Associated service prices

(applicable from 1 April 2018 to 31 March 2019)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)		
<i>Site survey*</i>		\$65 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$130 (rural)
		\$194 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$90 (urban)	\$144 (urban)
	\$155 (rural)	\$209 (rural)
	\$219 (remote)	\$273 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the living of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$123 (urban)
		\$188 (rural)
		\$252 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$56.20 per hour, plus
		\$50 (urban)
		\$115 (rural)
		\$179 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$187

#* and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Connection of single phase temporary supplies #	
Orion carries out the connection and disconnection of temporary supplies which are often used during the building process. The customer (or electrician) must supply a suitable metered or un-metered distribution board, service line or cable, and certificate of compliance before connection.	
Livening	\$108 (urban) \$173 (rural) \$237 (remote)
Disconnection	\$79 (urban) \$144 (rural) \$208 (remote)
or	
Disconnection at the same time a permanent supply is livened at the location	No charge
Supply box hire (this service was withdrawn in 2016 and this additional charge only applies to residual supply boxes until the date they are removed)	\$2.00 per day
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$76 per hour plus \$1.20 per km
Standard escort (above 6.0m) with 10 working days' notice	\$76 per hour plus \$1.20 per km
Urgent service (where required notice period is not provided)	plus \$204
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2017 to 31 March 2018)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)		
<i>Site survey*</i>		
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$63 (urban) \$126 (rural) \$189 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$88 (urban)	\$140 (urban)
	\$151 (rural)	\$203 (rural)
	\$214(remote)	\$266 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$120 (urban) \$183 (rural) \$246 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$54.80 per hour, plus \$49 (urban) \$112 (rural) \$175 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$182

#* and for rural and remote areas, see notes on following page

	Charges (excluding GST)
Connection of single phase temporary supplies #	
Orion carries out the connection and disconnection of temporary supplies which are often used during the building process. The customer (or electrician) must supply a suitable metered or un-metered distribution board, service line or cable, and certificate of compliance before connection.	
Livening	\$105 (urban) \$164 (rural) \$223 (remote)
Disconnection	\$77 (urban) \$130 (rural) \$189 (remote)
or	
Disconnection at the same time a permanent supply is livened at the location	No charge
Supply box hire (this service was withdrawn in 2016 and this additional charge only applies to residual supply boxes until the date they are removed)	\$2.00 per day
Installation of distributed generation	
Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered
High load escorting service	
High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$75 per hour plus \$1.18 per km
Standard escort (above 6.0m) with 10 working days' notice	\$75 per hour plus \$1.18 per km
Urgent service (where required notice period is not provided)	\$200
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit".

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2016 to 31 March 2017)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz/DeliveryPricing)		
<i>Site survey*</i>		
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$63 (urban) \$126 (rural) \$189 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$88 (urban)	\$140 (urban)
	\$151 (rural)	\$203 (rural)
	\$214(remote)	\$266 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$120 (urban) \$183 (rural) \$246 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$54.80 per hour, plus \$49 (urban) \$112 (rural) \$175 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$182

#* and for rural and remote areas, **see notes on following page**

Charges
(excluding GST)

Single phase temporary connections#

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$2.00 per day
<i>Installation and removal</i>	\$105 (urban)
Covers both installation and removal.	\$164 (rural)
	\$223 (remote)
<i>Special trip</i>	
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$77 (urban)
	\$130 (rural)
	\$189 (remote)

Installation of distributed generation

Application fee for installation of generation up to 10kW	\$80
Application fee for installation of generation above 10kW	Individually considered

High load escorting service

High load consent (above 4.8m and up to 5.3m) with 3 working days' notice	No charge
Standard escort (above 5.3m and up to 6.0m) with 5 working days' notice	\$75 per hour plus \$1.18 per km
Standard escort (above 6.0m) with 10 working days' notice	\$75 per hour plus \$1.18 per km
Urgent service (where required notice period is not provided)	\$200
Complex escort (requiring a lines crew)	Price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2015 to 31 March 2016)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site survey*</i>		\$63 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$126 (rural)
		\$189 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect 230V or 400V overhead mains to allow customers (or their contractor) to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. Where more than one site visit is required these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$88 (urban)	\$140 (urban)
	\$151 (rural)	\$203 (rural)
	\$214(remote)	\$266 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the living of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$120 (urban)
		\$183 (rural)
		\$246 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$54.80 per hour, plus
		\$49 (urban)
		\$112 (rural)
		\$175 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		plus \$182

Charges
(excluding GST)

Single phase temporary connections#

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$2.00 per day
<i>Installation and removal</i>	\$105 (urban)
Covers both installation and removal.	\$164 (rural)
	\$223 (remote)
<i>Special trip</i>	
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$77 (urban)
	\$130 (rural)
	\$189 (remote)

High load escorting service

Standard escort	\$75 per hour plus \$1.18 per km
Complex escort (requiring a tower truck and two lines staff)	price on application
Urgent service (where less than 3 working days' notice is provided)	\$200

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2014 to 31 March 2015)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)	
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site survey*</i>		
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$62 (urban) \$124 (rural) \$186 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	1 or 2 phase	3 phase
	\$87 (urban)	\$138 (urban)
	\$149 (rural)	\$200 (rural)
	\$211 (remote)	\$262 (remote)
<i>Temporary disconnection** or Reconnection**</i>		
Disconnection is the temporary isolation of an existing connection as a result of (for example) vacancy, non-payment or safety reasons. Reconnection is the livening of an existing connection following temporary disconnection (but excludes provision of a certificate of compliance which is required in some circumstances). Both services include the return of meter readings to retailer or agent (if required).		\$118 (urban) \$180 (rural) \$242 (remote)
<i>Network operator services</i>		
Miscellaneous chargeable network operator call-outs (for example, where network isolation is required following third party damage). Hourly charge applied in ¼ hour (or part thereof) increments excluding travel time.		\$54 per hour, plus \$48 (urban) \$110 (rural) \$172 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>Removal of metering equipment (optional)</i>		
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		<i>Service withdrawn 1 April 2014</i>
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		<i>plus \$179</i>

See notes on following page

Charges
(excluding GST)

Single phase temporary connections[#]

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.90 per day
<i>Installation and removal</i>	\$96 (urban)
Covers both installation and removal.	\$150 (rural)
	\$204 (remote)
<i>Special trip</i>	\$79 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$133 (rural)
	\$187 (remote)

High load escorting service

Standard escort	\$74 per hour plus \$1.16 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2013 to 31 March 2014)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

		Charges (excluding GST)
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site survey*</i>		\$61 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$122 (rural)
		\$184 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.		
	1 or 2 phase	3 phase
	\$86 (urban)	\$137 (urban)
	\$147 (rural)	\$198 (rural)
	\$209 (remote)	\$260 (remote)
<i>Temporary disconnection**</i>		
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.		\$117 (urban)
		\$178 (rural)
		\$240 (remote)
<i>Reconnection**</i>		
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).		\$117 (urban)
		\$178 (rural)
		\$240 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>Removal of metering equipment (optional)</i>		
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		add \$61 (all areas)
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		add \$177 (all areas)

See notes on following page

Charges
(excluding GST)

Single phase temporary connections[#]

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.80 per day
<i>Installation and removal</i>	\$88 (urban)
Covers both installation and removal.	\$136 (rural)
	\$184 (remote)
<i>Special trip</i>	\$79 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$127 (rural)
	\$175 (remote)

High load escorting service

Standard escort	\$73 per hour plus \$1.15 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2012 to 31 March 2013)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

		Charges (excluding GST)
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site survey*</i>		\$58 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$116 (rural)
		\$174 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.		
	1 or 2 phase	3 phase
	\$81 (urban)	\$129 (urban)
	\$139 (rural)	\$187 (rural)
	\$197 (remote)	\$245 (remote)
<i>Temporary disconnection**</i>		\$110 (urban)
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.		\$168 (rural)
		\$226 (remote)
<i>Reconnection**</i>		\$110 (urban)
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).		\$168 (rural)
		\$226 (remote)
<i>Decommissioning#</i>		No charge
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		
<i>Removal of metering equipment (optional)</i>		add \$58 (all areas)
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		
<i>After-hours service (optional)</i>		add \$167 (all areas)
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		

See notes on following page

Charges
(excluding GST)

Single phase temporary connections[#]

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.60 per day
<i>Installation and removal</i>	\$83 (urban)
Covers both installation and removal.	\$123 (rural)
	\$171 (remote)
<i>Special trip</i>	\$78 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$118 (rural)
	\$166 (remote)

High load escorting service

Standard escort	\$69 per hour plus \$1.09 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2011 to 31 March 2012)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)
Connection services (residential and small commercial)	
<i>New connections and network extensions</i>	
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:	
<i>Urban</i>	
Single phase, up to 63 amps (including most residential connections)	\$620
Three phase, up to 100 amps per phase	\$1,030
<i>Rural</i>	
Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,575
Three phase, up to 63 amps per phase	\$3,610
Three phase, up to 100 amps per phase	\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)	
<i>Site survey*</i>	\$58 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$116 (rural)
	\$174 (remote)
<i>Temporary isolation of overhead service main*</i>	
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	
	1 or 2 phase
	3 phase
	\$81 (urban)
	\$129 (urban)
	\$139 (rural)
	\$187 (rural)
	\$197 (remote)
	\$245 (remote)
<i>Temporary disconnection**</i>	
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.	\$110 (urban)
	\$168 (rural)
	\$226 (remote)
<i>Reconnection**</i>	
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).	\$110 (urban)
	\$168 (rural)
	\$226 (remote)
<i>Decommissioning*</i>	
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
<i>Removal of metering equipment (optional)</i>	
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.	add \$58 (all areas)
<i>After-hours service (optional)</i>	
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	add \$167 (all areas)

See notes on following page

Charges
(excluding GST)

Single phase temporary connections[#]

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.60 per day
<i>Installation and removal</i>	\$83 (urban)
Covers both installation and removal.	\$123 (rural)
	\$171 (remote)
<i>Special trip</i>	\$78 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$118 (rural)
	\$166 (remote)

High load escorting service

Standard escort	\$69 per hour plus \$1.09 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2010 to 31 March 2011)

The following charges apply to associated services and discretionary services outlined in Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

		Charges (excluding GST)
Connection services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site survey*</i>		\$57 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$114 (rural)
		\$171 (remote)
<i>Temporary isolation of overhead service main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.		
	1 or 2 phase	3 phase
	\$80 (urban)	\$127 (urban)
	\$137 (rural)	\$184 (rural)
	\$194 (remote)	\$241 (remote)
<i>Temporary disconnection**</i>		
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.		\$108 (urban)
		\$165 (rural)
		\$222 (remote)
<i>Reconnection**</i>		
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).		\$108 (urban)
		\$165 (rural)
		\$222 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>Removal of metering equipment (optional)</i>		
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		add \$57 (all areas)
<i>After-hours service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		add \$164 (all areas)

See notes on following page

Charges
(excluding GST)

Single phase temporary connections*

Orion provides a single phase unmetered temporary supply service for retailers (customers should approach their electricity retailer if they wish to arrange one of these temporary supply connections). This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.57 per day
<i>Installation and removal</i>	\$82 (urban)
Covers both installation and removal.	\$118 (rural)
	\$166 (remote)
<i>Special trip</i>	\$77 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$113 (rural)
	\$161 (remote)

High load escorting service

Standard escort	\$68 per hour plus \$1.07 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: All charges are applied "per site visit" except the *Installation and removal* charge for temporary supplies, where we apply 80% of the charge when the supply is installed, and the remaining 20% of the charge when the supply is removed.

Other services, and services that do not fit within the normal descriptions above, may be provided on a fee-for-service basis by agreement.

These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). For larger connections, or connections with an unusual configuration, please contact the Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2009 to 31 March 2010)

The following charges apply to associated services as outlined in Schedule C of Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

		Charges (excluding GST)
Connection Services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$620
Three phase, up to 100 amps per phase		\$1,030
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,575
Three phase, up to 63 amps per phase		\$3,610
Three phase, up to 100 amps per phase		\$6,185
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site Survey*</i>		\$56 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$112 (rural)
		\$168 (remote)
<i>Temporary Isolation of Overhead Service Main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.		
	1 or 2 phase	3 phase
	\$78 (urban)	\$124 (urban)
	\$134 (rural)	\$180 (rural)
	\$190 (remote)	\$236 (remote)
<i>Temporary Disconnection**</i>		\$106 (urban)
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.		\$162 (rural)
		\$218 (remote)
<i>Reconnection**</i>		\$106 (urban)
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).		\$162 (rural)
		\$218 (remote)
<i>Decommissioning#</i>		No charge
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		
<i>Removal of Metering Equipment (optional)</i>		add \$56 (all areas)
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		
<i>After-hours Service (optional)</i>		add \$160 (all areas)
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		

See notes on following page

Charges
(excluding GST)

Single Phase Temporary Connections[#]

Orion provides a single phase unmetered temporary supply service for retailers. This service is available for building and construction sites that are adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply.

Supply box hire	\$1.53 per day
<i>Installation and Removal</i>	\$80 (urban)
Covers both installation and removal.	\$110 (rural)
	\$155 (remote)
<i>Special Trip</i>	\$75 (urban)
Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the energisation of a permanent supply at the same address.	\$95 (rural)
	\$150 (remote)

High Load Escorting Service

Standard escort	\$67 per hour plus \$1.05 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). All charges are applied "per site visit". For larger connections, or connections with an unusual configuration, please contact Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **Urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#] Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*} Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors or our approved contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(applicable from 1 April 2008 to 31 March 2009)

The following charges apply to associated services as outlined in Schedule C of Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

		Charges (excluding GST)
Connection Services (residential and small commercial)		
<i>New connections and network extensions</i>		
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:		
<i>Urban</i>		
Single phase, up to 63 amps (including most residential connections)		\$600
Three phase, up to 100 amps per phase		\$1,000
<i>Rural</i>		
Fund the cost of any network extension required, plus		
Single phase, up to 63 amps		\$2,500
Three phase, up to 100 amps per phase		\$6,000
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)		
<i>Site Survey*</i>		\$54 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).		\$108 (rural)
		\$162 (remote)
<i>Temporary Isolation of Overhead Service Main*</i>		
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.		
	1 or 2 phase	3 phase
	\$76 (urban)	\$120 (urban)
	\$130 (rural)	\$174 (rural)
	\$184 (remote)	\$228 (remote)
<i>Temporary Disconnection**</i>		
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.		\$103 (urban)
		\$155 (rural)
		\$206 (remote)
<i>Reconnection**</i>		
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).		\$103 (urban)
		\$155 (rural)
		\$206 (remote)
<i>Decommissioning#</i>		
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).		No charge
<i>Removal of Metering Equipment (optional)</i>		
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.		add \$54 (all areas)
<i>After-hours Service (optional)</i>		
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).		add \$155 (all areas)

See notes on following page

Charges
(excluding GST)

Single Phase Temporary Connections

This service covers the supply of small single phase temporary connections (generally for building and construction sites) adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply. Orion does not provide or install larger (generally three phase) temporary supplies - these can be arranged through a number of Orion-approved contractors.

<i>Installation and Removal</i> Covers both installation and removal of Orion-owned and non Orion-owned temporary supply boxes.	\$70 (urban) \$97 (rural) \$129 (remote)
<i>Special Trip</i> Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the enlivening of a permanent supply at the same site.	\$54 (urban) \$81 (rural) \$113 (remote)
<i>Administration and Electricity Supply</i> Applies to Orion-owned and non Orion-owned temporary supply boxes. Covers retail electricity, delivery, billing and administration.	\$0.48 per day
<i>Supply Box Hire</i> Applies in addition to the Administration and Electricity Supply component where an Orion-owned temporary supply box is installed.	\$1.48 per day

High Load Escorting Service

Standard escort	\$65 per hour plus \$1 per km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). All charges are applied "per site visit". For larger connections, or connections with an unusual configuration, please contact Orion contact centre on 0800 363 9898.

For all services other than network extensions and new connections, **Urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

(revised 9 March 2007, applicable from 1 April 2007 to 31 March 2008)

The following charges apply to associated services as outlined in Schedule C of Orion's Delivery Service Agreement. For most services we require at least 3 working days advance notice and we will pass on any additional costs charged by subcontractors for urgent work where a shorter request period is given. Note also the extra charge for after-hours service included in the list. Charges are payable by the party requesting the service.

	Charges (excluding GST)
Connection Services (residential and small commercial)	
<i>New connections and network extensions</i>	
In many situations Orion requires a capital contribution toward the cost of new assets or for the use of existing assets. Specific requirements apply in some situations. The following summarises the customer contributions required for the majority of new connections:	
<i>Urban</i>	
Single phase, up to 63 amps (including most residential connections)	\$600
Three phase, up to 100 amps per phase	\$1,000
<i>Rural</i>	
Fund the cost of any network extension required, plus	
Single phase, up to 63 amps	\$2,500
Three phase, up to 100 amps per phase	\$6,000
Full details, including the areas defined as urban and rural, are available in Orion's <i>Connections and extensions policy</i> available from the pricing page on our website (www.oriongroup.co.nz)	
<i>Site Survey*</i>	\$52 (urban)
Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$104 (rural)
	\$156 (remote)
<i>Temporary Isolation of Overhead Service Main*</i>	\$52 (urban)
Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	\$104 (rural)
	\$156 (remote)
	plus \$21 per phase
<i>Temporary Disconnection**</i>	\$100 (urban)
Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes return of meter readings to retailer or agent.	\$150 (rural)
	\$200 (remote)
<i>Reconnection**</i>	\$100 (urban)
Reconnection of an existing premise following temporary disconnection. Includes return of meter readings to retailer or agent but excludes provision of a certificate of compliance (if required).	\$150 (rural)
	\$200 (remote)
<i>Decommissioning#</i>	No charge
Permanently disconnect a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or remove underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	
<i>Removal of Metering Equipment (optional)</i>	add \$52 (all areas)
In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, return of equipment to designated Christchurch base, and return of meter readings to retailer or agent, where requested.	
<i>After-hours Service (optional)</i>	add \$150 (all areas)
In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	

See notes on following page

Charges
(excluding GST)

Single Phase Temporary Connections

This service covers the supply of small single phase temporary connections (generally for building and construction sites) adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply. Orion does not provide or install larger (generally three phase) temporary supplies - these can be arranged through a number of Orion-approved contractors.

<i>Installation and Removal</i> Covers both installation and removal of Orion-owned and non Orion-owned temporary supply boxes.	\$68 (urban) \$94 (rural) \$125 (remote)
<i>Special Trip</i> Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the enlivening of a permanent supply at the same site.	\$52 (urban) \$78 (rural) \$109 (remote)
<i>Administration and Electricity Supply</i> Applies to Orion-owned and non Orion-owned temporary supply boxes. Covers retail electricity, delivery, billing and administration.	\$0.47 per day
<i>Supply Box Hire</i> Applies in addition to the Administration and Electricity Supply component where an Orion-owned temporary supply box is installed.	\$1.43 per day

High Load Escorting Service

Standard escort	\$60/hour plus \$0.95/km
Complex escort (requiring a tower truck and two lines staff)	price on application

Notes: These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. Extra charges may apply where additional work is required (eg for a Certificate of Compliance). All charges are applied "per site visit". For larger connections, or connections with an unusual configuration, please contact Orion call centre on 0800 363 9898.

For all services other than network extensions and new connections, **Urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

* Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

Associated service prices

Applicable from 1 April 2006 to 31 March 2007



The following charges apply to associated services as outlined in Schedule C of Orion's Delivery Service Agreement (DSA). These charges apply where the service is requested at least 3 working days in advance (for urgent work Orion will pass on the actual costs charged by subcontractors). Charges shown are exclusive of GST and are payable by the party requesting the service.

	Charges (excluding GST)
Connection Services (residential and small commercial)	
<i>First Time Connection</i> [#] First-time livening of new permanent connections - (installing pole fuse and connecting overhead service main to Orion's existing network, or connecting underground service main to an existing boundary box). Does not include metering, service line or installation of service line.	No charge
<i>Site Survey</i> [*] Establishing energisation status, recording meter numbers and readings, verification of address and location (as requested).	\$50 (urban) \$100 (rural) \$150 (remote)
<i>Temporary Isolation of Overhead Service Main</i> [*] Under this service, Orion will isolate, relocate, disconnect and/or reconnect overhead mains to allow customers to safely trim trees or replace, repair or paint spouting and barge boards on the customer's premises. In some situations more than one site visit is required - these charges apply "per visit". The cost of any additional equipment (shackles, cleats, mains entry box) will be charged in addition.	\$50 (urban) \$100 (rural) \$150 (remote) plus \$20 per phase
<i>Temporary Disconnection</i> ^{#*} Temporary isolation of existing connections as a result of (for example) vacancy, non-payment or safety reasons. Includes returning meter readings.	\$100 (urban) \$150 (rural) \$200 (remote)
<i>Reconnection</i> ^{#*} Reconnection of an existing premise following temporary disconnection. Includes returning meter readings but excludes provision of a certificate of compliance (if required).	\$100 (urban) \$150 (rural) \$200 (remote)
<i>Decommissioning</i> [#] Permanently disconnecting a site by physically isolating the service line from Orion's network. Removal of pole fuse and shackles, or removing underground service cable from Orion's boundary box. Does not include removal of meters or return of meter readings. A decommissioning request that cannot be carried out (for example, because the premise is occupied) will be charged as a <i>Site Survey</i> (see above).	No charge
<i>Removal of Metering Equipment (optional)</i> In conjunction with decommissioning (above), this additional charge is payable for removal of metering and associated equipment, returning equipment to designated Christchurch base, returning meter readings, where requested.	add \$50 (all areas)
<i>After-hours Service (optional)</i> In relation to the above services, this additional charge is payable where it is requested that the work be carried out outside of normal business hours (normal business hours are 8am to 5pm, Monday to Friday excluding public holidays).	add \$150 (all areas)

Notes: These services apply only for standard residential connections, and other standard connections up to a capacity of 3 x 60 amps. All charges are applied "per site visit". For larger connections, or connections with an unusual configuration, please contact Orion call centre on 0800 363 9898.

Urban is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

[#]Orion can only undertake these services (marked with a hash) at the request of, or in conjunction with, an electricity retailer.

^{*}Orion provides these services (marked with a star) as a last resort for difficult situations where the retailers' usual contractors are unable to complete the task. The charge reflects the usual range of difficulties encountered. Staff and contractor safety is paramount and Orion cannot guarantee that tasks will be completed.

**Charges
(excluding GST)**

Single Phase Temporary Connections

This service covers the supply of small single phase temporary connections (generally for building and construction sites) adjacent to existing network reticulation, or where Orion is providing reticulation in the development of a permanent supply. Orion does not provide or install larger (generally three phase) temporary supplies - these can be arranged through a number of Orion-approved contractors.

Installation and Removal

Covers installation and removal of Orion-owned and non Orion-owned temporary supply boxes.

\$65 (urban)
\$90 (rural)
\$120 (remote)

Special Trip

Applies in addition to the installation and removal charge where an additional trip is required, either because the site is not ready when the contractor first calls, or where the removal cannot be carried out in conjunction with the enlivening of a permanent supply at the same site.

\$50 (urban)
\$75 (rural)
\$105 (remote)

Administration and Electricity Supply

Applies to Orion-owned and non Orion-owned temporary supply boxes. Covers retail electricity, delivery, billing and administration.

\$0.45 per day

Supply Box Hire

Applies in addition to the Administration and Electricity Supply component where an Orion-owned temporary supply box is installed.

\$1.35 per day

Notes: **Urban** is within a 20km radius of Cathedral Sq, **rural** is between 20km and 40km from Cathedral Sq, and **remote** is beyond 40km. For the Banks Peninsula area, the Hilltop Hotel is designated as the 40km radius point.

Extra charges may apply where additional work is required (eg for a Certificate of Compliance).

High Load Escorting Service

Standard escort

\$60/hour
plus \$0.95/km

Complex escort (requiring a tower truck and two lines staff)

price on application