

# Work Notice: Power outages to repair and replace power poles

Date: 1 September 2022

Where	Annat Substation to Deans Road, Sheffield
When	August to mid-October 2022
Why	To repair and replace power poles

## What are we doing?

Orion is renewing the existing power line between the Annat Substation on Tramway Road and Deans Road in Sheffield.

Some of the poles along this route are more than 40 years old and are nearing the end of their serviceable life. We are repairing and replacing them to make sure your service remains reliable in the future.

We will be working on about 75 poles. Some poles will be replaced, and others will have their crossarms and insulators replaced.

We're doing this work now to avoid impacting the power supply for irrigation in spring and summer.

We will be working from **August to mid-October 2022**.

## How will this affect me?

To do this work safely the power needs to be switched off to some customers.

There are four work areas, see the map below. Each work area will have outages between August and mid-October.

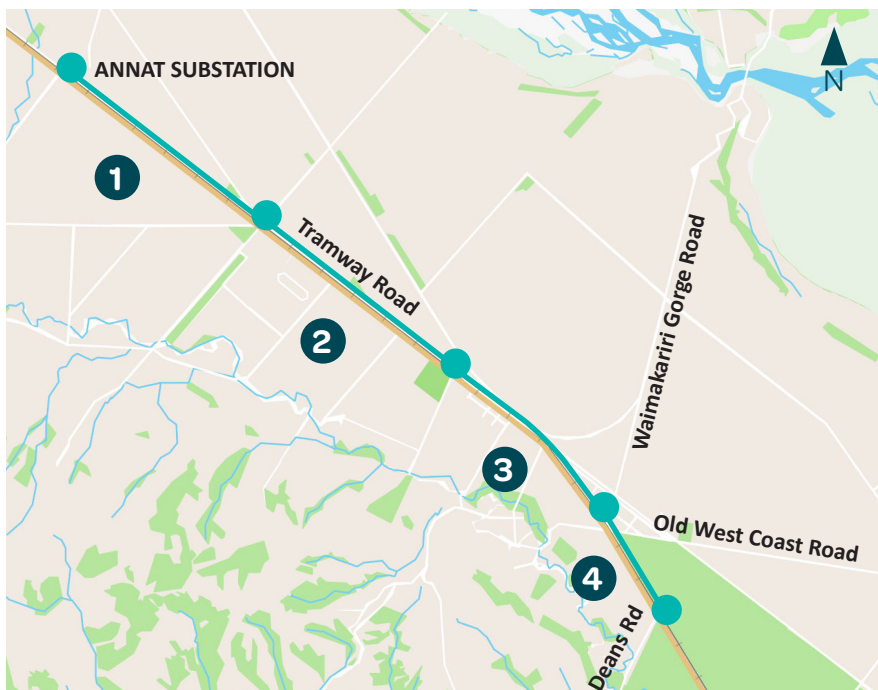
Your property is in **Area 4** and will be affected by outages on:

- **Thursday 8 September**
- **Monday 12 September**

The power will be switched off between **8.30am and 4.30pm**.

You will receive notification of these outages from your power retailer.

## Where we are working



### KEY

Approximate work area:

- 1 Annat Substation to Barrs Road
  - 2 Barrs Road to Queen Street
  - 3 Queen Street to Waimakariri Gorge Road
  - 4 Waimakariri Gorge Road to Deans Road
- Route of the power line we are working on.  
The customers affected by the outages have their power supplied by this line.

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## Being prepared for a power outage

At times we need to undertake essential work on the power network, and to do this safely we need to turn the power off. There are steps you can take to be prepared, see below.

**If for medical reasons you rely on a continuous power supply, have a backup plan and contact your power retailer for more information.**

If you rely on power for essential business or farm operations, have a backup plan such as an alternative power source, for use during a power outage.



The infographic is a vertical rectangle with a light green background. It contains seven icons and their corresponding text instructions:

- Icon:** A battery with three horizontal bars inside, representing a charged battery.
- Text:** Make sure your devices, such as phones and laptops are charged.
- Icon:** A house with a garage door and an upward-pointing arrow below it, indicating manual operation.
- Text:** Know how to open your electric garage door manually.
- Icon:** A refrigerator with two doors.
- Text:** Avoid opening your fridge and freezer unnecessarily.
- Icon:** A car with a charging cable plugged into its side.
- Text:** If you use your car to re-charge devices, do NOT keep the car running in a garage, enclosed space, or close to a home.
- Icon:** A plug with two prongs.
- Text:** During an outage, turn off or disconnect appliances in case of a power 'surge'.
- Icon:** A flashlight.
- Text:** Use a torch for emergency lighting if you need to.
- Icon:** A plastic water bottle.
- Text:** Water pumps in rural areas may not work when the power is out. Make sure you have water supplies for stock, drinking and washing.

We have more information on how to cope with an outage on our website:

<https://www.oriongroup.co.nz/customers/be-prepared/>

## Things can change

While we've scheduled the outages, things can sometimes change. If there is bad weather we may need to use an alternate date.

You can keep up to date on outages on our website at:

<https://www.oriongroup.co.nz/customers/power-outages/current>

## Outage notification service

To stay in the know about outages, you can sign up to our Outage Notification service on our website at:

<https://www.oriongroup.co.nz/customers/be-prepared/outage-notifications/>

When we plan to turn the power off in your area for essential works, we'll send you an email and/or text notification. And if things change, we'll let you know about that too. That way you can plan around it.

**Remember, power lines should be treated as live at all times, as power may be restored early if work is complete.**

**You will also receive a notice letting you know about these outages from your power retailer.**

If you would like more information, please contact our Customer Support team on **0800 363 9898**, day or night.

We understand power outages are inconvenient, and thank you for your patience while we complete this essential work.

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